

# Emma Tester

Phone: 123456789

Email: mail@mail.com

Address: 123 Main Street, Milan, Italy



## **Professional Summary:**

Dedicated leader with extensive experience in managing teams and coordinating initiatives to support women victims of violence. Demonstrates exceptional organizational skills and a commitment to advocacy and community service.

## **Education:**

Master of Social Work, University of Milan, 2010

Bachelor of Arts in Psychology, University of Milan, 2008

## **Work Experience:**

Head of Operations

Association for Women Victims of Violence, Milan, Italy

January 2015 - Present

- Oversees daily operations and strategic planning.
- Leads a team of professionals to provide comprehensive support services.
- Collaborates with local authorities and organizations to enhance service delivery.

Program Manager

Safe Haven Shelter, Milan, Italy

June 2010 - December 2014

- Managed programs aimed at supporting domestic violence survivors.

- Coordinated with volunteers and staff to deliver effective services.
- Conducted workshops and support groups for victims.

**Skills:**

Leadership and Team Management

Program Development and Implementation

Crisis Intervention

Community Outreach

Grant Writing

**Certifications:**

Certified Social Worker, 2011

**Languages:**

Italian (Native), English (Fluent)